

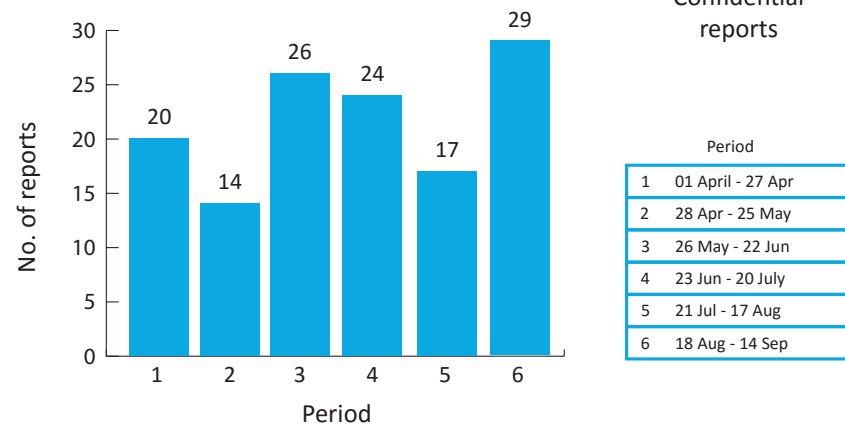
Reporting statistics FY19-20 (1 Apr- 14 Sept 2019)

Reporting figures

Confidential reports processed to date

130

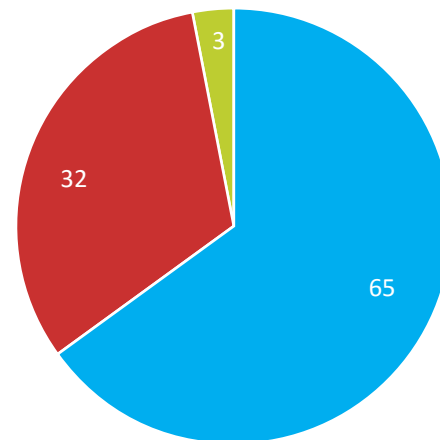
Confidential reports



CIRAS observations:

There has been a 41% increase in confidential reports this year, compared to periods 1-6 in 2018-19. An increasing proportion of reports are being raised for supply chain and bus organisations.

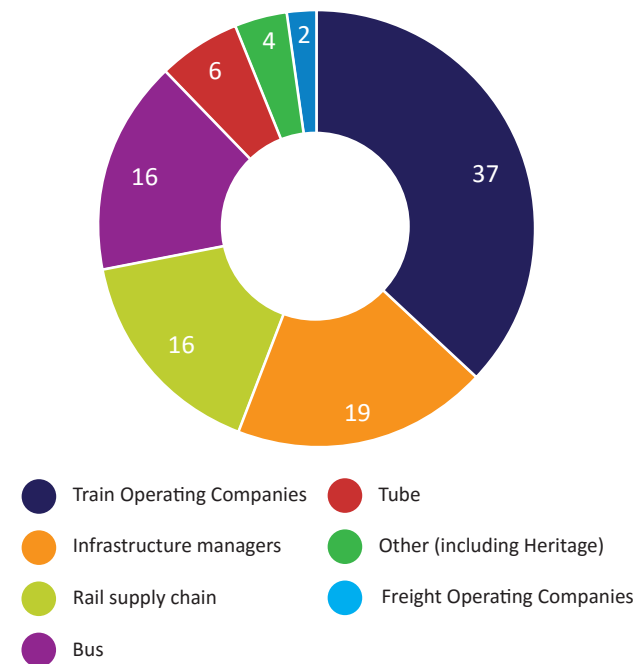
Concerns previously reported internally (%)



- Yes
- No
- Unknown - anonymous report

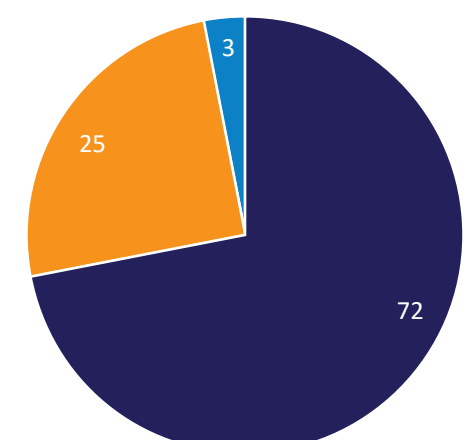
Reports processed by sector (%)*

*some reports may be sent to more than one sector



Concern relates to reporter's employer? (%)*

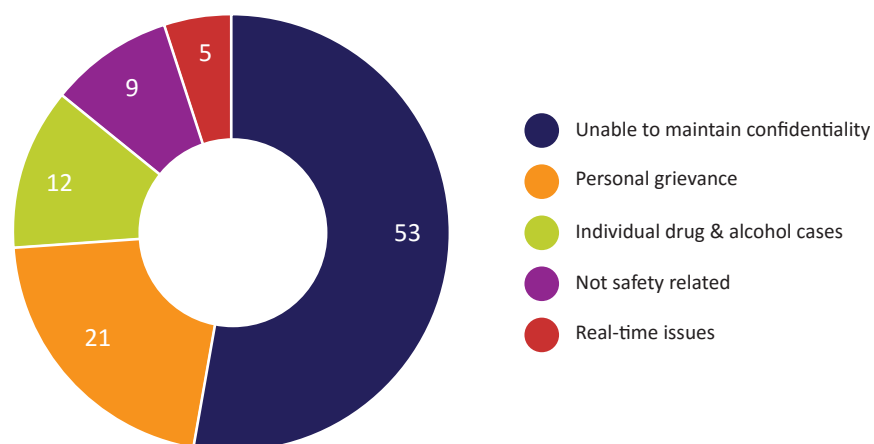
*Reporters can raise concerns about any company – not just the one they work for



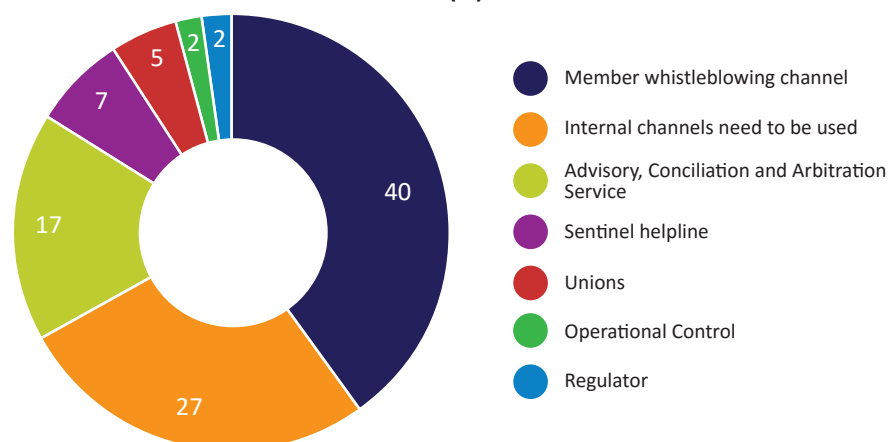
- Yes
- No
- Unknown - anonymous report

Redirected reports

Reasons for redirection (%)



Redirected to (%)



CIRAS observations:

There are certain circumstances in which taking a report forward is not compatible with protecting the identity of the reporter or a colleague.

We then redirect the caller to a channel where their concern can still be heard.

Predominately, callers have been redirected to internal or whistleblowing channels

Reporting themes



CIRAS observations:

Equipment related issues and rules & procedures are the main themes raised so far this financial year.

Top themes vary according to sector. For example, top themes for the supply chain industry are fatigue and competence.

Top reporting themes:



Reports that had **equipment** related issues were primarily focused around faulty equipment or poorly designed equipment when used.



Rules and procedures mainly relate to changes in policies and specifically, how these are being managed. A small portion of reports relate to employees intentionally breaking the rules due to perceived work pressures or personal gain.



Reports that were coded under **health and wellbeing** were focused on two main concerns; poorly designed equipment and poorly designed rosters.