

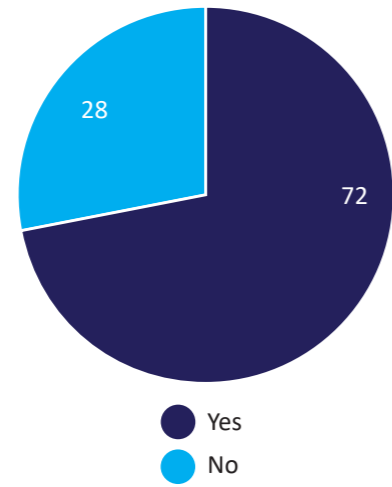
Annual data: reporting themes (Apr 2019-Mar 2020)

Equipment and health and wellbeing

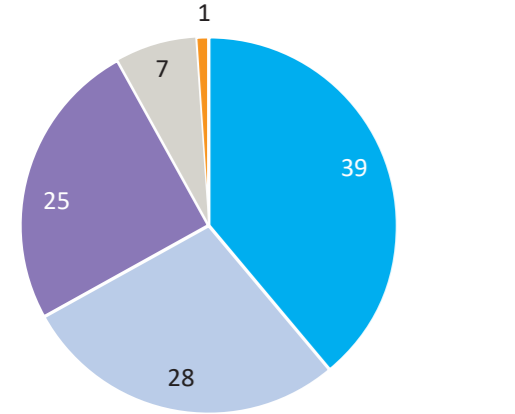


Confidential Reporting for Safety

Reported internally first? (%)

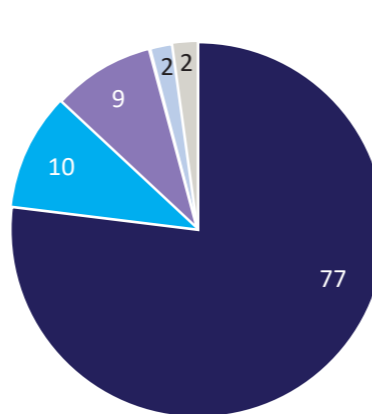


Reason for not reporting internally (%)



- Third party
- Culture / perception of internal channels
- Fear of retribution
- Internal channels were not available
- Sensitive issue

Reason for coming to CIRAS (%)



- Internal channels not thought to provide a satisfactory outcome
- Third party
- Internal timescales perceived to be too long
- Culture
- Internal channels were not available

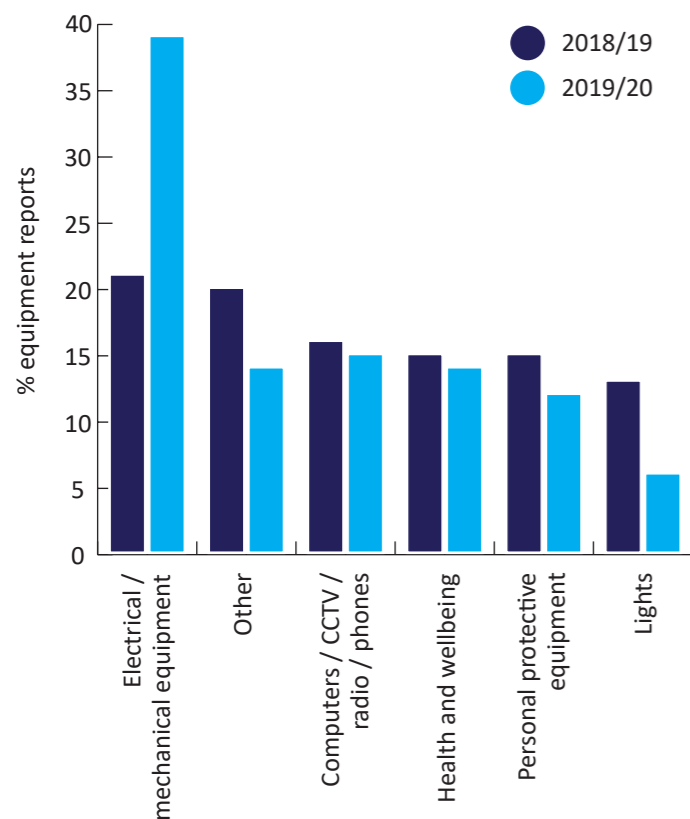
Theme vs root cause as perceived by reporters

Please note some reports can be coded multiple times

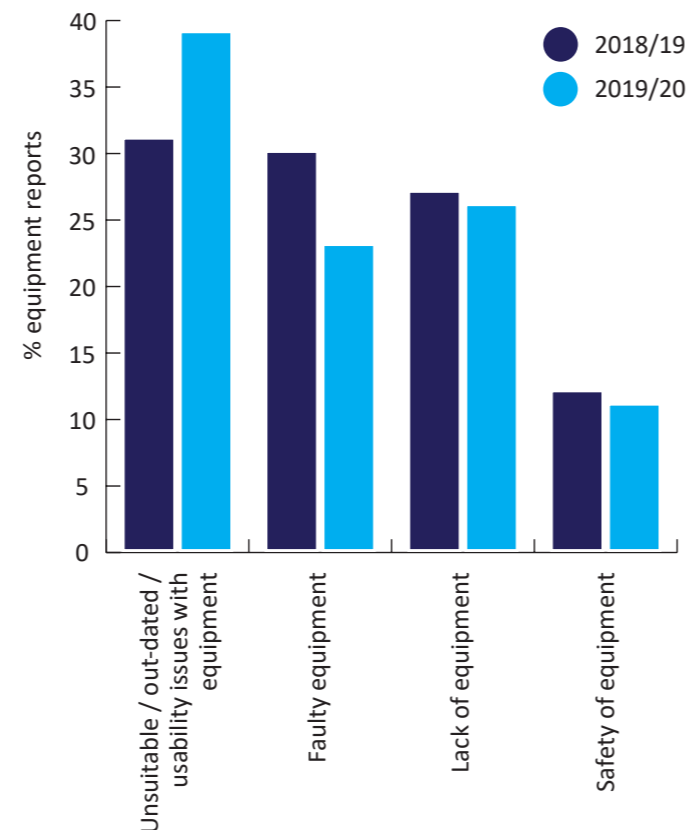
Perceived root cause	Top five themes				
	Equipment	Health and wellbeing	Rules and procedure	Unsafe practices	Fatigue
Risk management	40	47	40	16	11
Infrastructure, vehicles, equipment, and clothing	46	21	7	3	0
Rostering	0	12	4	1	16
Competence management	0	0	5	3	0
Intentional rule breaking	1	2	6	8	3
Processes and procedures	1	2	10	5	0

The top five safety themes of 2019/20 were equipment, health and wellbeing, rules and procedure, unsafe practices and fatigue with the biggest change in themes being observed for health and wellbeing – an increase of 7% compared to the 2018-19 financial year.

Equipment types (%)



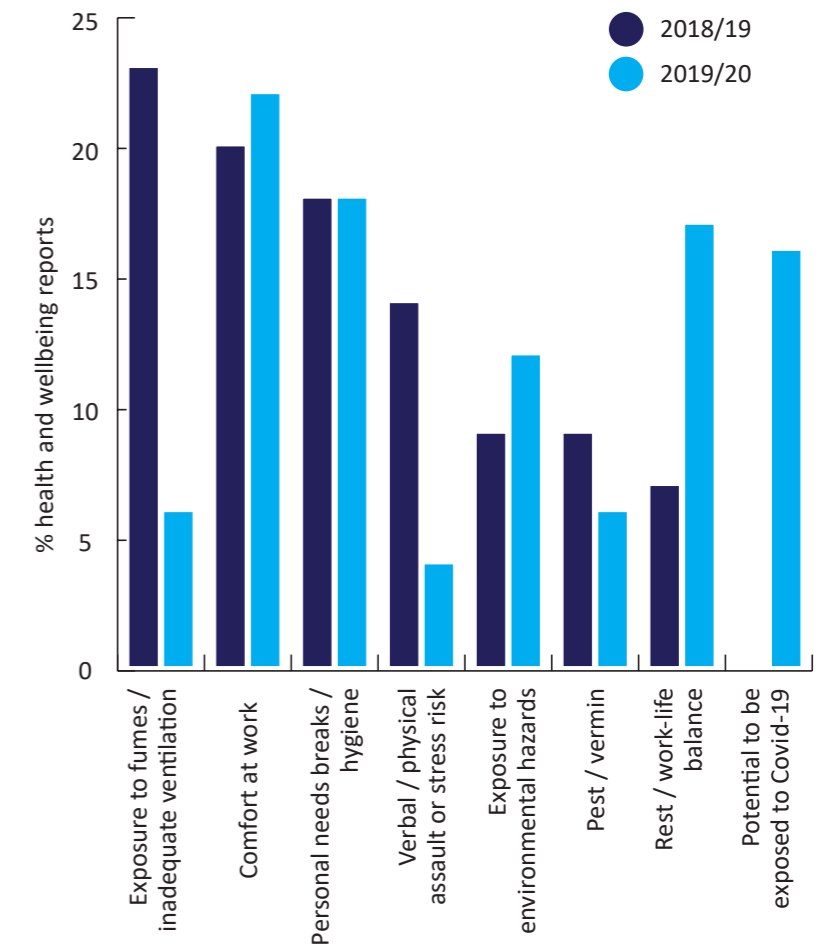
Nature of equipment issue (%)



Looking more in depth at the top two themes reveals that for equipment, most of the concerns in the 2019-20 financial year related to electrical/mechanical equipment (39%) while for health and wellbeing, the most common type of concern was relating to comfort at work (22%) – both of these areas indicate a rise from the previous financial year.

Is a trend emerging? This cannot be said yet, but it is something to keep on the radar.

Health and wellbeing topics (%)



Deeper investigation of themes indicated that the reports coded with equipment often sought a health and wellbeing-related improvement such as a more comfortable working environment – this suggests a close relationship between the two themes and is also echoed in some of the Covid-19 concerns CIRAS received.