

Why Confidential Reporting?





The Safety Driver

In a review of the 1999 Ladbroke Grove rail crash it was found that safety concerns regarding Signals Passed At Danger (SPAD) had not been effectively resolved via internal channels.



"It is hoped that in the longer term the culture of the industry would be such as to make confidential reporting unnecessary. I accept that this situation may be a long time in coming to pass in the industry. In the meantime I fully support and encourage the CIRAS system"

Lord Cullen

Part of Your Safety System

Incident/accident

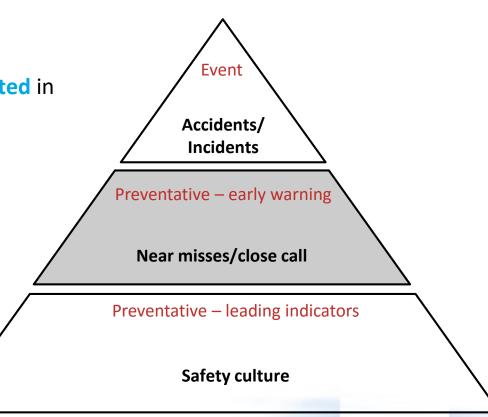
Behaviours, culture and activity that **resulted** in a safety incident.

Near miss / close call

Behaviours, culture and activity that nearly resulted in a safety incident.

Confidential reporting

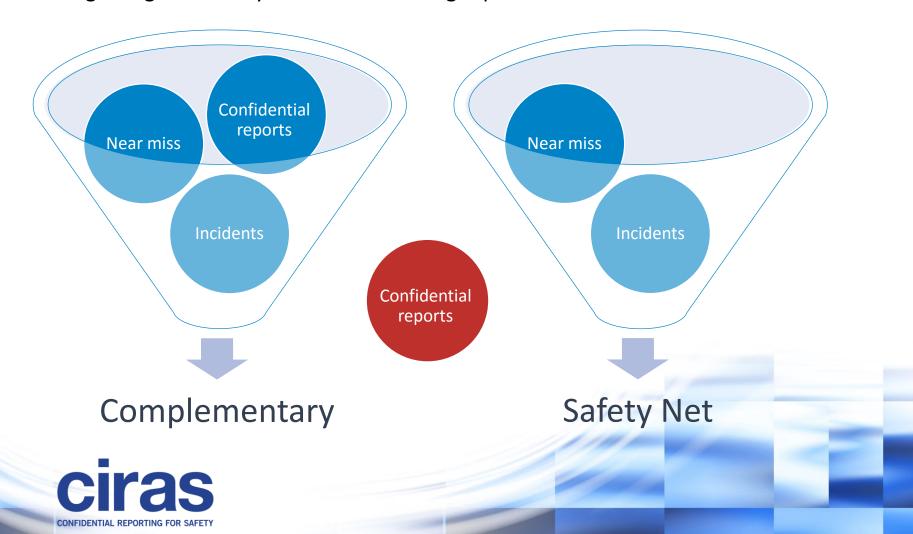
Behaviours, culture and activity that if left unchecked could result in a safety incident.



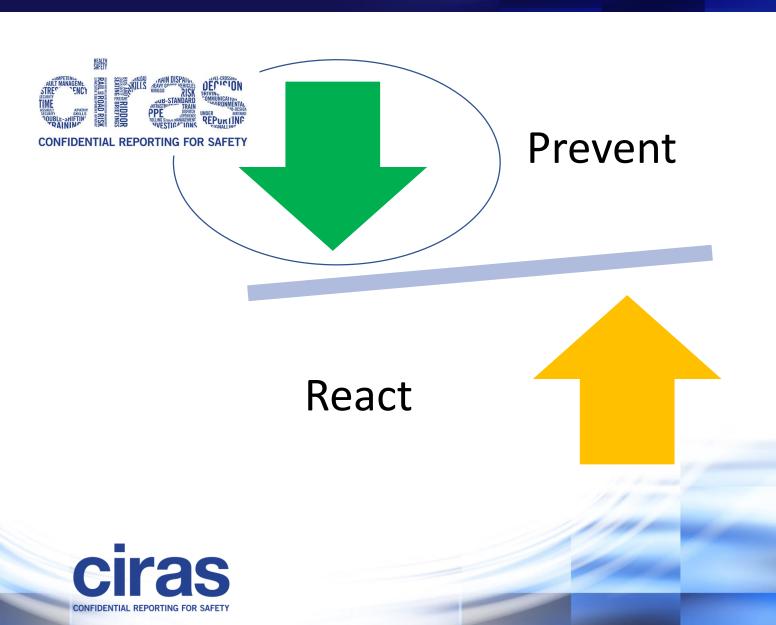


Another Line of Defence

A Confidential Reporting scheme independent of any member can break down the barriers and mitigate against safety concerns not being reported.



Leading indicators







Our Goals

Our primary goal is to maintain the integrity of Confidential Reporting





Our Services



Confidential

to protect the confidentiality of all those who raise concerns;





Independent

to be independent of any subscribing organisation;





Reporting

to encourage all safety reporting and take all safety reports. Re-directing to alternative channels where the Confidential Reporting criteria is not met;





Analysis

to review data and collaborate with subscribers and stakeholders to exploit learning opportunities arising from work;





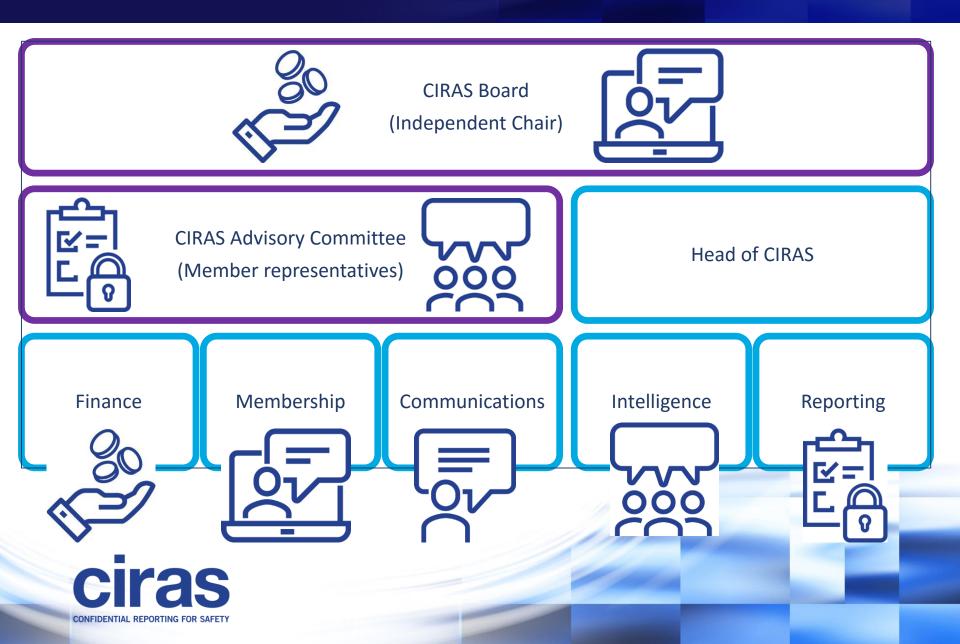
Service

to be a key component within members safety systems;



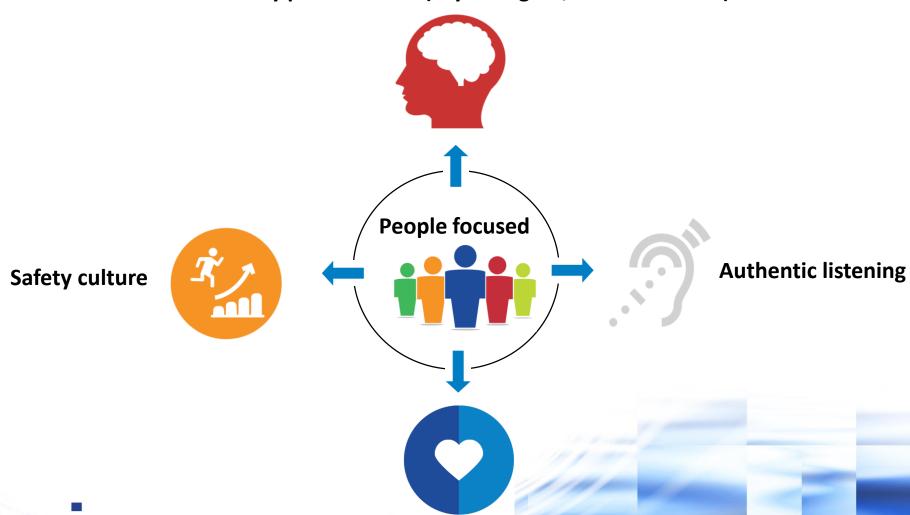


Our Organisation



Our Approach

Industry professionals (Psychologists, Human Factors)



Health & Wellbeing



Our Membership

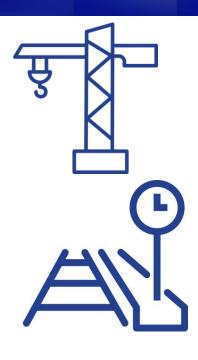


Infrastructure
Owner and
Operator

CIRAS Data/ Shared learning

Franchise Operators

Supply Chain





Indicator of Mature Safety Culture

Mature Safety Culture indicators

Multiple reporting channels

Incident reporting
Independent safety reporting
Employee representatives
Close call/Near miss

Open dialogue on safety Lessons learned
Listening without judgement
Internal safety communications
Feedback loop

Mature Safety Culture

